HOSP200: Hotel Operations

Covers hotel operations from a daily operation including the operational strategy to address guest needs. Yield management concepts, housekeeping and security measures are also discussed. All aspects of this course are supported by a computer-based property management system actually used in the industry. This course will be offered once per year.

Credits: 4 Lab Hours: 0 Lecture Hours: 4 Prerequisites:

HOSP100 (may be taken concurrently) or permission of instructor.

Program: Hospitality

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